

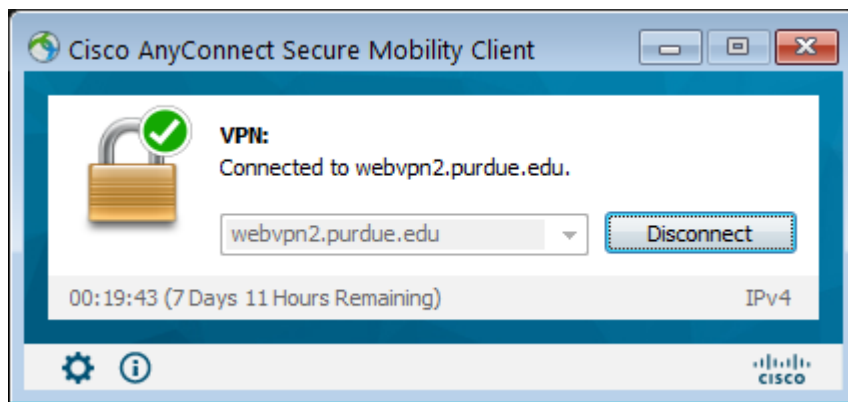
Remote Desktop Instructions

To request remote access to your office computer, send an email to ithelp@purdue.edu and include your computer hostname. The hostname can be found at the following locations.

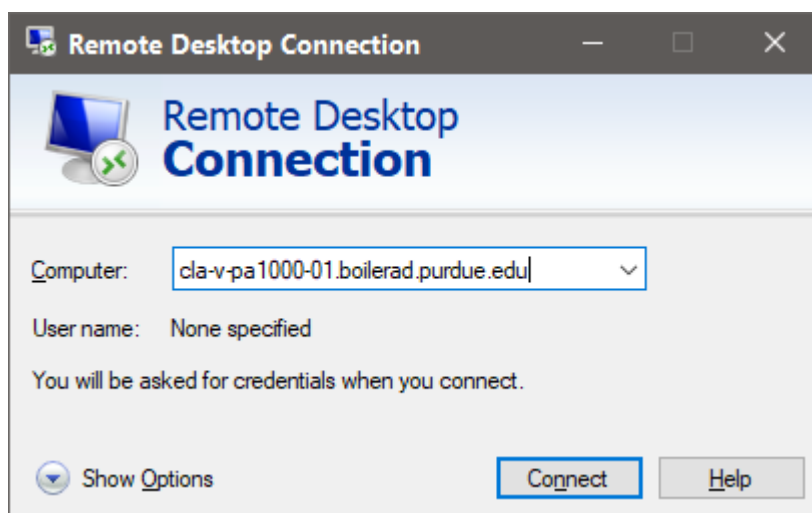
- Windows PC: Start Menu > Settings > System > Remote Desktop Name is listed under “How to connect to this PC”.
- Mac: Apple Menu > System Preferences > Sharing Name is listed at the top.

Windows Remote Desktop

1. Connect to the Cisco AnyConnect VPN using `webvpn2.purdue.edu`

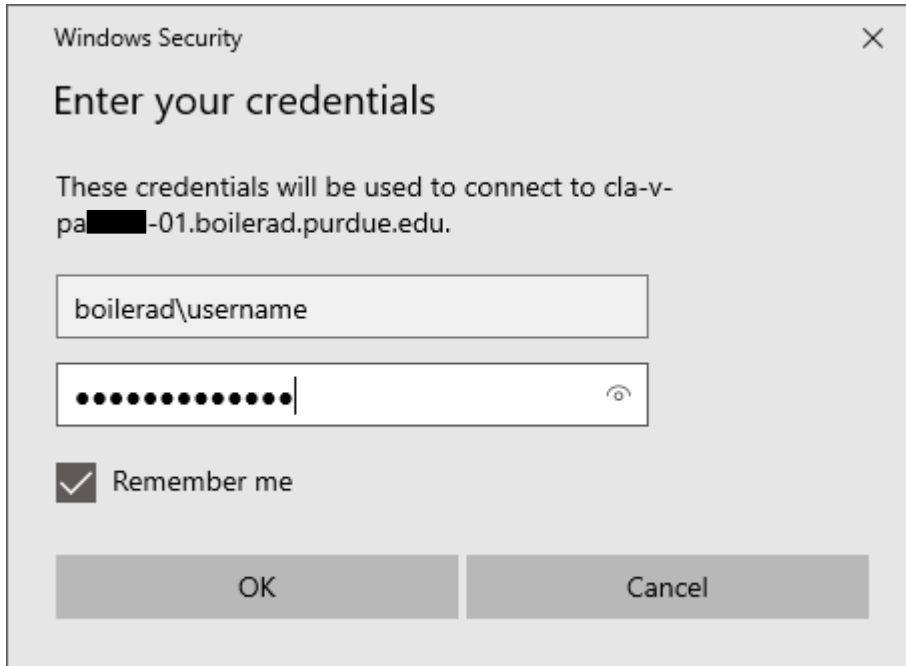


2. Click the Start Menu, type “Remote Desktop” and press Enter. The Remote Desktop app will appear.



3. Type in the exact computer name. It will begin with “cla-” and end with “boilerad.purdue.edu”. It is not case-sensitive.

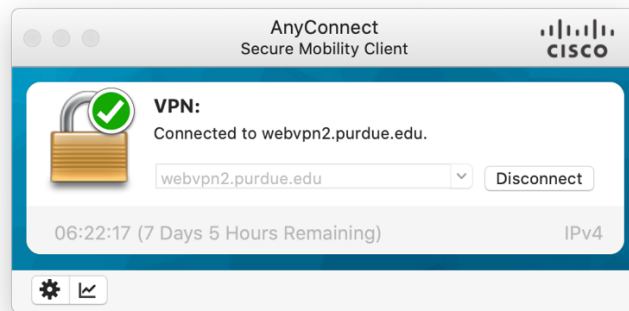
4. Type in your Purdue username as “boilerad\username” and your career password. Check the box to “Remember me” then click OK.



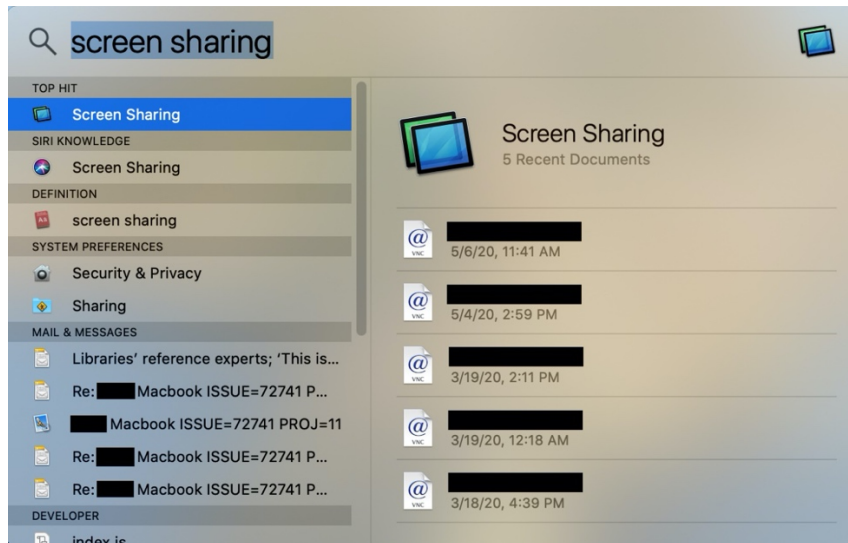
5. You should now see your office computer full-screen.

macOS Computer Screen Sharing

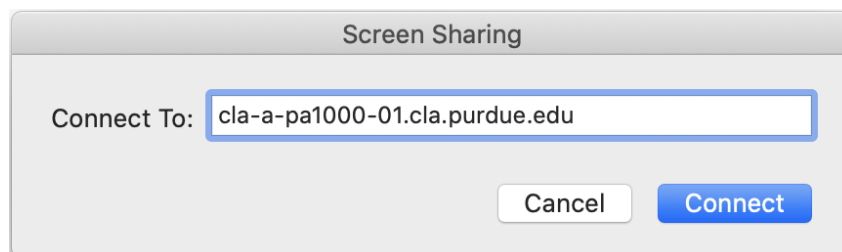
1. Connect to the Cisco AnyConnect VPN using webvpn2.purdue.edu



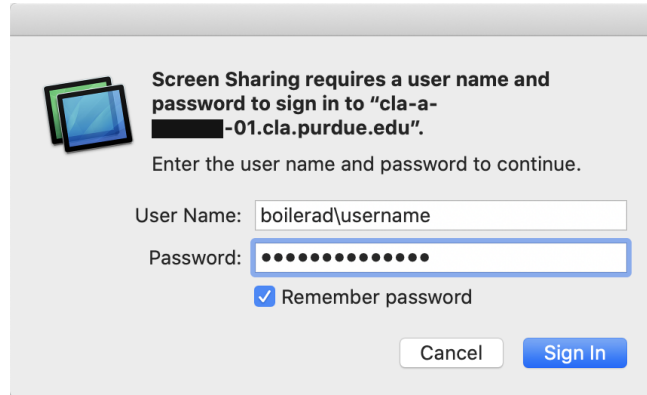
2. On the top toolbar click the magnifier icon (Spotlight Search) and type “screen sharing” in the search box and press Enter. The Screen Sharing app will appear.



3. In the Screen Sharing window type in the exact name of your computer. It should begin with “cla-“ and end with “.cla.purdue.edu” - then click Connect. Here is an example:



4. In the login screen, check the box to remember password. Type in your user name as “boilerad\username” and your career password, then click Sign in. NOTE: if you are using a CLA IT supported Mac at home (on the boilerad domain), leave out the “boilerad\” prefix – use only your standard user name in that case.



You should now see your office Mac.